



LE NUKU HIVA

By Pearl Resorts

ROOM  
DIRECTORY





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## MAVE MAI - WELCOME

Legend has it that when the Marquesan islands were created, each formed the different parts of a house. Thus, Nuku Hiva became the roof of this archipelago at the end of the world. Made up of 12 islands, only 6 inhabited, the Marquesas are also known as the “Land of Men” or “Henua Enana”. Discovered in 1791 by the American Joseph Ingraham, they are located 1,500 km northeast of Tahiti. Nuku Hiva is majestic, and its wilderness is exceptionally well-preserved. Its mountains, draped in thick forests, rise to 1,200 meters. The cliffs drop sheer into lagoon-less waters. Gorges wind between the peaks, and bays cut into the coastline. Waterfalls underline the valleys in which archaeological remains are hidden.

Staying at Le Nuku Hiva, means contemplating this extraordinary natural environment, and feeling the Mana, the Polynesian soul. It's a privileged place where during your stay we can offer you a wide variety of activities, from hiking to day trips to discover archaeological sites and the island's natural and cultural riches, all for your greatest pleasure.

In our wooden bungalows, by the infinity pool, facing the bay and its black-sand beach, enjoying refined cuisine that draws on the local flavors of land and sea, exploring the surrounding area on the bikes at your disposal or in the company of our guide, our team will be delighted to advise you. Here, everyone is an ambassador for their island and its culture.

The team at Le Nuku Hiva is delighted to welcome you and wish you a pleasant stay with us.

KOUTAU NUI ~ THANK YOU



RELAIS &  
CHATEAUX



## SUMMARY



YOUR ROOM	Page 4
RESTAURANT & BAR	Page 7
GENERAL INFORMATIONS	Page 8



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# YOUR ROOM

## CHECK-IN AND CHECK-OUT

Bungalows are available from 2 pm and must be vacated by 11 am on the day of your departure. If you have an early departure, we recommend settling your bill the evening before for your convenience.

## WIFI

Please note that complimentary Wi-Fi is available throughout our establishment. Your internet access code can be found on the information sheet provided during check-in.

## MINI BAR

A selection of complimentary beverages is available in your minibar. Additional options are available for an extra charge, which can be ordered through the reception. Please note that a minibar is not a refrigerator, so we strongly advise against storing food inside.

## WATER

The tap water from Nuku Hiva is not drinkable. As part of our environmental initiative, and to reduce the use of plastic bottles, we provide a reusable water bottle upon your arrival. These bottles help us avoid single-use plastics, protecting our island. In addition to helping preserve our “Fenua”, this bottle is a souvenir for you to take home at the end of your stay. You will find several filtered water fountains in our gardens, offering either cold water (blue) or room-temperature water (red). Be sure to fill up your bottle before heading out to explore the island.

On a tropical island, water is a precious resource—help us conserve it.

## ELECTRIC CURRENT

Electricity in French Polynesia is 220V. For any appliance requiring a transformer or adapter, specific sockets have been installed to the right of your bed.

## SAFETY BOX



A combination safe is available in the wardrobe of your bungalow. The user manual is located above the safe. The hotel cannot be held responsible for the disappearance of valuables or cash left in your bungalow and/or on the terrace.

## AIR CONDITIONING



The air conditioning unit in your bungalow is located above the bathroom. When using it, please remember to close the sliding glass door, the window, and the shutters to support our environmental efforts. The remote control is located at the entrance to the room. Make sure it is set to "COOL" mode.

## BATHROOM LINEN AND SHEETS



Every day, millions of liters of water are used to wash towels and sheets that have only been used once. Please help us conserve the natural resources of our island:

- A towel on the towel rack means: "I will reuse it."
- A towel on the floor means: "Please replace it."
- Would you like your sheets changed? Place the wooden Relais & Châteaux sign on your bed to request this service.

## WAKE-UP CALL



To program a wake-up call, please contact the front desk (dial 9 from your room).

## LAUNDRY SERVICE



A laundry bag for laundry and ironing services is stored in the wardrobe of your bungalow. Please hand it to your housekeeper or the reception. This service is available at an additional charge. Kindly fill out the laundry form provided next to the bag.

If submitted before 9 am, your laundry will be returned the next day. Please note that the hotel does not offer dry cleaning services.

## HOUSEKEEPING



Your bungalow will be cleaned twice a day: between 8 am and 12 pm, and then in the evening between 6 pm and 8 pm.

To avoid any disturbances, please place the brown "Do Not Disturb" tassel on the outer door handle.

## EMERGENCY CALLS

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RECEPTION: 9

FIRE DEPARTMENT: 18

POLICE: 17

AMBULANCE: 15

## LOCAL CALLS

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Paying service

0 + BIP + N°8 digits

For an outside line, press 0 and wait for the dial tone, then dial your correspondent's number (8 digits).

## INTERNATIONAL CALLS

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Paying service

0 + BIP + 00 + country code + phone number

For an outside line, press 0 and wait for the dial tone

Dial 00 for the international

+ contry code

+ phone number

Example: to place a call to the United States:

0 + 00 + 33 + 1 22 33 44 55

## ROOM TO ROOM

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Dial 10, followed by the room number

Exemple: Room #01 → 1001

Exemple : Room #10 → 1010

## RESORT

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Tel: (+689) 40 920 710

Email: [welcome@lenukuhiva.com](mailto:welcome@lenukuhiva.com)



# RESTAURANT & BAR

## KENAE RESTAURANT



The restaurant is located in our main building. The Chef will offer you refined international and Polynesian cuisine.

Opening hours:

- Breakfast buffet from 7 am to 9 am
- Lunch à la carte from 12 pm to 2 pm (last orders at 1:30 pm)
- Dinner featuring international and Polynesian cuisine from 6 pm to 9:30 pm (last orders at 8:30 pm)

Upon request, our Chef offers a discovery of island flavors through a five-course menu.

A menu tailored to your dietary preferences (vegetarian, vegan, or other specific diets) is also available.

Every Friday, we celebrate local culture with musical entertainment starting at 6 pm, accompanying your meal.

## MOKAI BAR



Open daily from 10 am to 9 pm.

Come and explore our drink and cocktail menu, featuring both alcoholic and non-alcoholic options.

Enjoy Happy Hour every Monday and Wednesday from 4 pm to 5:30 pm.



# GENERAL INFORMATION

## RECEPTION



Opening hours: daily from 7 am to 10 pm.

## POOL



Please note that our pool is unsupervised and children must remain under their parent's supervision at all times. Bathing suits must be worn. For children or babies, not yet potty trained, please ensure they are wearing a special diaper for the swimming pool. Towels are available at the reception.

The pool is open daily from 9 am to 12 pm and from 2 pm to 5 pm.

## BIKES



City bikes are available free of charge on request.

## TAXI



For your travel needs, we can arrange a cab to take you to the village or other destinations on the island (rate according to cab).

## TOURS & EXCURSIONS



The entire reception team is at your disposal for any inquiries about activities available outside your packages, including hiking, horseback riding, mountain biking, diving, quad biking, massages, dance classes, and sculpture workshops.



## DRONES



The use of drones is prohibited on hotel premises without the hotel management's permission, as well as in certain areas of the island without authorization from civil aviation.

## CREDIT CARD / CHECKS



All major international credit cards are accepted on the island. Only checks issued by a local bank are accepted in Nuku Hiva.

## CHANGE



Please ask at reception for currency exchange or assistance with conversion to Pacific francs. Maximum amount 20,000 xpf per room.

## BANK



Open Monday to Friday, closed on public holidays. Opening hours: 8 am to 12 pm and 1:30 to 3 pm. The bank is located in the center of Taiohae village. An ATM is available at the bank.

## DRESS CODE



A casual outfit is usual in French Polynesia, however a correct outfit is required in our Kenae restaurant.

## AIRPORT & TRANSFERS



Nuku Hiva Airport is located on the other side of our island. The transfer between the hotel and the airport takes over an hour. Hotel departures are organized based on the local airline's schedule and are dependent on flight planning. The day before your departure, we will confirm your transfer time to the airport.

## FLIGHT RECONFIRMATION



The reception is at your service to reconfirm your departure flights. However, the hotel cannot be held responsible for any unforeseen changes made by the airlines.

## LUGGAGES



Your luggage will stay safely in your bungalow until our driver arrives to collect it for your airport transfer

## PHARMACY, DOCTOR & DENTIST



The pharmacy is located in the village.

Opening hours:

- Monday to Friday: 7:30 am – 12 pm / 2:30 pm – 5 pm
- Saturday: 9 am – 11 am

Medical consultations are available without an appointment at the Taiohae Hospital from 7:30 am to 11 am. An emergency service is also available.

A dentist can be consulted by appointment and for emergencies.

The receptionists are here to assist you.

## FIRE SAFETY



In case of a fire, please contact the reception as soon as possible by dialing "9" and provide the exact location of the fire if possible. The emergency procedure will be activated immediately.

We then ask you to proceed to the assembly area near the main building.

## PRESSREADER APPLICATION



We are pleased to offer you free access to hundreds of magazines and newspapers through the PressReader app. To access this service, connect to the hotel Wi-Fi, download the app, and start reading.

## INSECTS & OTHERS PESTS



Mosquitoes and "nonos" are prevalent on our island. During your stay at the hotel and on your excursions, please remember to bring your mosquito repellent. A Polynesian-made spray is available for purchase at the shop.

We conduct regular pest control in our rooms and gardens to minimize encounters with pandanus beetles, mosquitoes, and other insects. However, occasionally, some species may prefer the comfort of our hospitality over unfavorable outdoor conditions. We apologize in advance for any inconvenience and appreciate your understanding in reporting any issues you may encounter.

We recommend leaving your shoes on your terrace rather than in front of your entrance door to discourage certain insects from settling inside. Your elevated terrace is less prone to such nuisances.

Lastly, in French Polynesia, roosters and hens roam freely, and their calls are part of the island's sound heritage. Earplugs are available upon request at the reception to ensure a peaceful night's sleep.

## RELIGIOUS SERVICE



To find out the days and times of church services on the island, please contact the reception (dial 9).